



2017 Pharmacy

DIRECTORY

This directory is a **partial** list of network pharmacies near your **ZIP code**.

Changes to our pharmacy network may occur during the benefit year. An updated list of pharmacies is located on our website. For more information, please call Customer Service at:



Toll-Free **1-800-407-9069**, TTY **711**
8 a.m. - 8 p.m. local time, 7 days a week



www.Medicaplans.com



About this

PHARMACY DIRECTORY

This directory is a **partial** list of the plan's network pharmacies. It lists pharmacies in your area based on your **ZIP code**. Pharmacies are listed in alphabetical order.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed may no longer be in our network, or there may be newer pharmacies in our network that are not listed. It is current as of the date printed on the cover of this directory.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website. For the most current list of our network pharmacies, please see the cover of this directory for information on how to call us.

Network pharmacies

A network pharmacy is a pharmacy where you get prescription drug benefits provided by your plan. We call the pharmacies in this directory our "network pharmacies" because we have made arrangements with them to provide prescription drugs to our plan members. In most cases, your prescriptions are covered under the plan only if they are filled at one of our network pharmacies or through a mail service pharmacy.

We have a large service area with many pharmacies where you may fill your prescription drugs. This directory lists network pharmacies in your area. For information about additional network pharmacies, please contact us using the information on the cover of this directory.

You do not have to use the same network pharmacy every time you fill your prescription drugs. You may use any of our network pharmacies. In certain situations, we may cover prescriptions filled at pharmacies outside of the network. Please see your plan's Evidence of Coverage for more information.

For a complete description of your prescription drug coverage, including how to fill your prescriptions, please see your plan's Evidence of Coverage and Drug List (Formulary).

If you have questions about any of the above, including instructions on how to submit claims for prescriptions that you had to fill at a non-network pharmacy, please see the cover of this directory for information on how to call us.

Preferred mail service pharmacies

You can use any of your plan's network pharmacies, both preferred or standard, to fill your covered prescription drugs. Preferred pharmacies may offer lower costs for covered prescription drugs than standard network pharmacies.

The plan's pharmacy network includes preferred mail service pharmacies. With the preferred mail service pharmacy, you generally have lower out-of-pocket co-pays. You may save on a 90-day supply of many of your maintenance medications compared with what you would pay at a network retail pharmacy.¹

The plan has one preferred mail service pharmacy in our network, OptumRx® home delivery. You are not required to use OptumRx for a 90-day supply of your maintenance medications, but you may pay more out-of-pocket compared to using OptumRx, your plan's preferred mail service

pharmacy. Members may also use other mail service pharmacies to fill prescriptions.

Prescription orders sent directly to OptumRx from your doctor must have your approval before OptumRx can send your medications. This includes new prescriptions and prescription refills. OptumRx will contact you, by phone, to get your approval. At that time you may also tell OptumRx to automatically fill any future prescriptions they receive directly from your doctor(s) for up to one year. If OptumRx is unable to reach you for approval your prescription will not be sent to you.

New prescriptions should arrive within ten business days from the date the completed order is received by the mail service pharmacy. Completed refill orders should arrive in about seven business days. OptumRx will contact you if there will be an extended delay in the delivery of your medications.

To refill your home delivery prescriptions, please call us before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. If you do not receive your prescription drugs or need to contact us, please call OptumRx toll-free at **1-877-889-6358**, TTY **711**, 24 hours, 7 days a week.

Refunds may be available for prescriptions you did not approve and did not want. You may request a refund or cancel your approval by calling OptumRx at **1-877-889-6358**, TTY **711**, 24 hours, 7 days a week.


You can find more information about the preferred mail service pharmacy by calling OptumRx at the number listed in the “Mail service pharmacies” section of this directory.

Mail service pharmacies are indicated by a  symbol in the pharmacy listings on the following pages.

90-day supply from retail pharmacies

You do not have to use a mail service pharmacy to get a 90-day supply of your prescription drugs. Some of the retail pharmacies in the plan’s network also offer 90-day supply of prescription drugs. If you fill a 90-day supply at a retail pharmacy, you may pay more. Keep in mind, if you use the plan’s preferred mail service pharmacy you may receive savings on 90-day supply of prescription drugs.


If you qualify for Extra Help, you may have lower or no co-pays or co-insurance when filling a 90-day supply of prescription drugs.

Retail pharmacies in the network that fill 90-day supply of prescription drugs are indicated by a  symbol in the pharmacy listings on the following pages.

E-prescribing

Some of our network pharmacies use electronic prescribing, or e-prescribing. The pharmacy receives your prescriptions electronically, directly from your doctor. Your prescription may be sent before you even leave your doctor’s office.
























E-prescribing can be a safe and efficient way for network pharmacies to get your prescriptions. It may help the pharmacy avoid reading mistakes and may alert your doctor to drugs that should not be taken together.

Network pharmacies that use e-prescribing are indicated by an  symbol in the pharmacy listings on the following pages.

Pharmacy retail chains

Below are **some** of the retail chains in the plan's pharmacy network.



For locations and phone numbers of stores in your area, call the numbers shown below.

Albertsons & Affiliates	1-800-723-3929	Kroger & Affiliates	1-800-576-4377
ACME		Baker's	 
Albertsons		City Market	
Amigo		Dillons	
Carrs		Fred Meyer	
Haggens		Fry's	
Jewel-Osco		Harris Teeter	
Market Street		King Soopers	
Pavilions		Kroger	
Randalls		QFC	
Safeway		Ralphs	
Shaws		Smith's	
Tom Thumb			
United		Martins	1-888-562-7846
Vons			
CVS	1-800-746-7287	Publix	1-800-782-5497
			
Duane Reade	1-866-375-6925	Rite Aid	1-800-748-3242
			
Food Lion	1-800-210-9569	Sam's Club	1-888-746-7726
			
Giant	1-888-469-4426	Stop & Shop	1-800-767-7772
			
Giant Food Stores	1-888-814-4268	Target	1-800-440-0680
			
Hannaford	1-800-213-9040	Thrifty White	1-888-558-9941
			
H-E-B	1-800-432-3113	Walgreens	1-877-250-5823
			TTY 1-877-924-7889
Hy-Vee	1-515-267-2800	Walmart	1-800-925-6278
			
Kmart	1-866-562-7848	Wegmans	1-800-934-6267
		 	

This list may change.

For a list of other retail pharmacy chains in the network or to check for a pharmacy not listed in this directory, call us at the number located on the cover of this directory.

TTY users should call **711**, unless a different phone number is listed.

 = 90-day supply  = Mail service pharmacy
 = e-prescribe

Retail pharmacies, including chain pharmacies near you

Below are **some** of the retail and chain pharmacies in your area. Other pharmacies are available in our network. Note: Pharmacies may have closed or moved locations since this directory was printed.

Retail pharmacies, including chain pharmacies near you (continued)

 = 90-day supply  = Mail service pharmacy
 = e-prescribe

Mail service pharmacies

Our mail service pharmacies will ship your prescription drugs directly to your home. For more information, please see your Evidence of Coverage. Below are the mail service pharmacies in the plan's network.

Preferred mail service pharmacy:

OptumRx

P.O. Box 2975
Mission, KS 66201
Toll-free **1-877-889-6358**
TTY **711**
www.OptumRx.com



Other mail service pharmacies:

Walgreens Mail Service

P.O. Box 29061
Phoenix, AZ 85038
Toll-free **1-800-489-2197**
TTY **1-888-492-2968**
www.Walgreens.com/mailservice



Manifest Pharmacy, LLC

1018 South Batesville Road, Bldg 4-A
Greer, SC 29650
Toll-free **1-888-614-0119**
orders@manifestrx.com



Home infusion pharmacies near you

The plan will cover home infusion therapy if:

- The plan has approved your prescription drug for home infusion therapy; and
- You get your prescription from an authorized prescriber.


For more information, please see your Evidence of Coverage. Below are **some** of the home infusion network pharmacies in your area.

Long-term care pharmacies near you

Residents of a long-term care facility may get their covered prescription drugs from their facility's long-term care pharmacy or another network long-term care pharmacy. For more information, please see your Evidence of Coverage. Below are **some** of the long-term care network pharmacies in your area.

Indian health service/Tribal/Urban Indian health program (I/T/U) pharmacies near you

Only Native Americans and Alaska Natives can use I/T/U pharmacies in the plan's pharmacy network. Other people may be able to use these pharmacies under limited circumstances (for example, emergencies). For more information, please see your Evidence of Coverage. Below are **some** of the I/T/U network pharmacies in your area.

 = 90-day supply  = Mail service pharmacy
 = e-prescribe



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¹ Maintenance medications are typically those drugs you take on a regular basis for a chronic or long-term condition.

This information is available for free in other languages. Please call Customer Service number listed above.

Esta información está disponible sin costo en otros idiomas. Comuníquese con el Servicio al Cliente al número indicado arriba.

The pharmacy network may change at any time. You will receive notice when necessary.

You are not required to use OptumRx home delivery for a 90-day supply of your maintenance medication. If you have not used OptumRx home delivery, you must approve the first prescription order sent directly from your doctor to OptumRx before it can be filled. New prescriptions from OptumRx should arrive within ten business days from the date the completed order is received, and refill orders should arrive in about seven business days. Contact OptumRx anytime at 1-877-889-6358, TTY 711. OptumRx is an affiliate of UnitedHealthcare Insurance Company.

Beneficiaries must use network pharmacies to access their prescription drug benefit. Benefits, formulary, pharmacy network, provider network, premium and/or co-payments/co-insurance may change on January 1 of each year.

Medica HealthCare is insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.